

Shasan Dhakal

Kathmandu, Nepal | Open to relocate to Dubai, UAE

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Portfolio: shasandhakal.com.np

Summary

Technical Product Manager with 4+ years building workflow-heavy B2B SaaS from concept to production. Strong in discovery, PRDs/user stories, roadmap prioritization, UX flows, stakeholder management, and cross-functional execution (design/eng/QA). Comfortable owning technical tradeoffs across APIs, data models, RBAC, integrations, and AWS fundamentals.

Metrics Snapshot

- Shipped 10 releases in 6 months; release cadence 2/month.
- Delivered 6 modules / 20 features; sprint predictability improved from 50% to 80% (EST.).
- Reduced cycle time from 30 days to 18 days; cut rework/requirement churn by 40% (EST.).
- Reduced bugs/tickets by 25% and improved workflow completion time by 20% (EST.).

Core Competencies

Product: Roadmap, prioritization (RICE/MoSCoW), PRDs, user stories, acceptance criteria, UX workflow design, stakeholder management

Delivery / Project: Sprint planning, scope control, dependency tracking, RAID, release management, UAT coordination, launch readiness

Analytics: KPI/OKR definition, dashboards/insights, funnel/retention thinking

Technical: Multi-tenant SaaS, REST APIs, auth/RBAC, integrations, performance basics, AWS foundations

Tools: Jira/Notion, Figma, Postman, Git, Docker; Django/DRF, React (Ant Design), SQL, Redis

Experience

Cortifox LLC

Technical Product Manager

Remote

Feb 2025 – Present

Team: 4 engineers, 1 QA, 1 designer | Stack: Django/DRF, React (AntD), PostgreSQL, Docker, AWS basics

- Owned roadmap + execution across 5 product areas; shipped 10 releases with 2/month cadence.
- Led discovery with 8–12 stakeholders; produced 12+ PRDs and 80+ user stories; reduced requirement churn by 40% (EST.).
- Improved on-time delivery from 55% to 85% by tightening grooming, Definition-of-Done, and QA gates (EST.).
- Reduced cycle time from 30 to 18 days by clarifying acceptance criteria and enforcing change control (EST.).
- Reduced production bugs by 25% and support tickets by 20%; improved p95 API latency by 15% via validation + query hygiene (EST.).

Junior Product Manager

Jun 2024 – Jan 2025

Scope: sprint rituals, backlog, UAT, releases | Stakeholders: ops/admin/owners

- Ran 10–14 sprint cycles (EST.) and maintained a backlog of 120+ items with clear priorities and acceptance criteria.
- Shipped 12–18 features/modules (EST.) and improved workflow completion time by 15–20% (EST.).
- Partnered with QA on UAT + regression discipline; reduced regression defects by 20% (EST.).
- Introduced release readiness (docs, training notes, permissions matrix); reduced post-release escalations by 25% (EST.).

Full Stack Engineer

Mar 2023 – Feb 2024

Stack: Django/DRF, React (AntD), SQL | Focus: workflows, RBAC, reliability, performance

- Built end-to-end features across 6–8 modules; delivered 20+ deployments (EST.).
- Implemented RBAC for 8+ roles and 50+ permissions; reduced access-related issues by 30% (EST.).

- Fixed 60+ production bugs and reduced error rate by 20% (EST.).
- Reduced p95 API latency from 650ms to 520ms and improved key page load time by 18% (EST.).

Janakisoft
Associate Developer

Kathmandu, Nepal
May 2022 – Apr 2023

Focus: UI/backend tasks, bugs, releases

- Delivered 10 features and fixed 40+ bugs across 3 releases; improved turnaround time by 30%.
- Supported production releases and debugging; reduced recurring issues by 20% through root-cause fixes and refactors.

Manuscripts & Projects

- **Finqrypt** — Blockchain based superapp for tokenized real estate investment , P2P insurance ,lending and escrow services .
- **SignEase** — E-learning platform for deaf learners; accessibility-first UX with sign-language-friendly content delivery and assessments.
- **AI Helpdesk** — AI-assisted support system for ticket triage, knowledge-base retrieval, and faster first-response handling.
- **AdPulse** — Bulk, sentiment-based advertisement platform that clusters audience sentiment and generates targeted ad variants at scale.
- **ZenCreate** — AI-based low-code ERP builder to generate modules/workflows, RBAC, forms, and APIs for SME operations.

Products / Case Studies

LogiDesk (LogiFreight) — platform for freight forwarders / logistics operators

- Designed operational workflows (documentation, tracking, approvals) and structured modules for scale.
- Adoption: 25–40 companies across 3 countries; 150–300 active users (EST.). Reduced manual processing time by 20% (EST.).

LedgerFlow — SME platform (accounting, inventory, POS, eCommerce, CRM)

- Built workflow foundation (permissions, reporting, validations); shipped 8–12 modules (EST.).
- Impact: improved close/reporting speed by 15% and reduced data-entry errors by 20% (EST.).

Vedanica — learning platform / learning cloud

- Designed learning + institute operations workflows; shipped 5–7 modules/features (EST.).

Education

Leeds Beckett University

2021 – 2025

BSc (Hons) Computing — First Class Honours

Final Year Project: *Quantum Safe Decentralized Superapp*

Certifications

AWS Certified Solutions Architect – Associate
Google Project Management Professional Certificate
Google Data Analytics Professional Certificate
Wharton Business Foundations Specialization
IBM Product Manager

Languages

Nepali (Fluent), English (Fluent), Hindi (Fluent), Urdu (Fluent)